

# VESTRE CARE AND MAINTENANCE GUIDE

#### **GUARANTEED SUSTAINABLE PRODUCTION**

Vestre is strongly committed to the environment. All furniture production takes place in Norway and Sweden, and we have long-term collaborations with partners and subsuppliers in the value chain. Our factory The Plus in Magnor, Norway, has achieved the highest classification a building can achieve, BREEM-NOR Outstanding. The Plus together with our Steel Factory in Torsby, Sweden, means that Vestre controls 90% of our own value chain. Our Management System for Quality and Environment is certified according to ISO 9001:2015 and ISO 14001:2015. You can read about Vestre's sustainability efforts in our impact reports.

## **VESTRE VISION ZERO**

Our zero-emission strategy means that we will not make a single product that isn't intended to last forever. We believe this is possible through proper use, maintenance, and repair, but also through offering the option of returning furniture to our factory, to be restored and given a new life. This circular platform is currently in development.

### **MATERIALS**

We use high quality materials in production, out of consideration for the environment. Scandinavian pine is harder and better suited for outdoor furniture than timber from warmer countries due to its slow growth-rate, and our standard Nordic steel is made with more than 20% lower greenhouse gas emissions than the world average.

# WARRANTY - Vestre quality programme™

Vestre offers a lifetime anti-rust warranty, a 15-year paint adhesion warranty, and a 15-year anti-rot warranty on all components made of wood. And we offer replacement parts indefinitely. If we don't have them, we will make them for you.

Metal: Hot-dip galvanized, and powder-coated steel is essentially maintenance-free, but regular cleaning is recommended. The same applies to powder-coated aluminum. On products with a hot-dip galvanized steel surface, due to condensation and moisture, some white rust may occur. This has no impact on the product's lifespan and will eventually be washed away by the weather and wind. All steel parts can be cleaned with high-pressure washers, but strong chemicals can affect the surface. If after a few years you want to freshen up painted surfaces, you can use ordinary paint care products.

**Wood:** Wooden slats made of Nordic pine and oiled wood are not UV-resistant and will turn gray after a period of time. To prevent cracks and to prolong the life of the wood, regular cleaning and oiling of the slats every 3-5 years is recommended. The need for such maintenance depends on level of use and wear and tear. A wood oil without color pigment can be used. For painted and stained wood, more frequent maintenance must be expected.



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## PARKLET DECKING SLATS

The wood used on parklet floors should be always kept clean and free from debris, e.g., food and drinks, fallen leaves, algae, ice, or snow. Regular checks and maintenance should be carried out and cleaning done with water and a mild detergent; pressure washing should be avoided as this may damage the surface finish of the wood. The use of oil for routine maintenance should be avoided and the floor allowed to weather naturally. Should a slat be damaged or medium to large cracks appear in them, these should be replaced immediately (individual slats are available for this purpose).

#### A LITTLE LOVE GOES A LONG WAY

Vestre furniture requires minimal maintenance, but we recommend giving our products a little care from time to time by repairing any minor damage.

Screws and locking bolts should be tightened after a few weeks. Clean steel components as necessary, but keep in mind that strong chemicals may affect the surface.

### **CLAIMS**

Do you have a question concerning your warranty or do you wish to use your product warranty? All claims must be documented with order number/project name and pictures of the complete product, as well as detailed pictures of faults/damage.

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